



RETURNED GOODS POLICY

Products delivered to clients may be returned if the product is defective, the incorrect product or quantity of product, or any other acceptable reason- as determined by Management.

Any products presented for return will not be accepted unless they are in the original package and unused and unopened.

- We cannot accept returns of any items that have been used on or next to the skin.
- The product return/pick up arrangement must be made by the client with Customer Service as soon as possible. The products must be in unused condition; otherwise, the client shall be responsible for the cost of the products.
- The client agrees to inform Therapy Supply House whenever there are any changes to residence, physician, insurance carrier or prescription. Failure to notify Therapy Supply House EMAIL/TEXT may result in the client being responsible for 100% of the charges for the supplies which were delivered.